

GRAINGER & WORRALL

Quality Policy





Our Objective is to be the world's pre-eminent experts in providing products and services in complex aluminum sand castings and associated services. We focus particularly on prototypes, low-rate initial production and niche-volume supply. We choose to concentrate in motorsport, defence, automotive and infrastructure market segments and we support leading customers globally.

Our Scope is the manufacture of non-ferrous castings that are used in motorsport, defence, automotive and infrastructure industries. We claim exemption of all aspects of product design as detailed in Section 8.3 of ISO 9001 and IATF: 16949. We provide consultation services to the Customer in developing their own designs for a more robust and cost-effective casting solution. All subsequent documentation applies to: Grainger & Worrall Ltd. main site, remote locations and extended manufacturing site locations.

Our Quality Policy is to lead our peers in serving our chosen markets with the quality of our products and services. We aspire that our reputation for excellence is unparalleled. To achieve this we deploy the following overarching initiatives:

- We expect our processes and partners, as a minimum, to comply with the "spirit and the letter" of legal and other relevant standards in the countries in which we operate.
- We expect our processes, partners and products to comply with internal standards and contracted customer specifications.
- We invest in training and development to improve performance and engagement of our Partners.
- We foster a climate of continuous and step change improvement in products, services and processes.
- We standardize processes where we can to reduce variation - and we combine this with agility to meet the demanding needs for innovative prototypes in the fastest possible times.
- We expect leaders within our organization to support and demonstrate our corporate values.

These aims are underpinned by a robust quality management system which meets the standards described by ISO 9001 and IATF: 16949. This is subject to regular internal audit with monitored corrective actions.

Our Key Indicators include:

- A safe environment which is associated with a productive and high-quality environment.
- Internal and external scrap and reject rates and their trends.
- Trends in Internal Audit Findings.
- Productivity and Lead Times.
- Customer Complaint Rate.

Scope and Policy Effectiveness are monitored through:

- Structured Tiers of daily & weekly meetings.
- Monthly Supply and Integrated Business Management meetings.
- Specific Quality Management Review.

Duncan Eldridge
CEO

Date

17 January 2025